



**United Concordia Company**

# **TRICARE DENTAL PROGRAM**

**UNITED CONCORDIA**  
TRICARE DENTAL PROGRAM



# Eligibility

- ◆ ***Active Duty Family Members***
- ***Selected Reserves (SELRES)***
- ***Individual Ready Reserves (IRR)***
- ***Family Members of SELRES & IRR Sponsors***
  
- ***Enrollment Requirements for Sponsor***
  - ***12 months of service remaining***
  - ***UCCI can verify intent***
  
- ***DEERS/DOES is sole source for verifying eligibility***

UNITED CONCORDIA  
TRICARE DENTAL PROGRAM

**NOTE: 12 month “Lock-in ” from date of enrollment**



## **Reserve Component** **Contingency Provision Changes**

- ✓ Some Reserve Component Personnel are now eligible 90 days in **ADVANCE** of activation for family enrollment in the TDP.
- ✓ Personnel Officers will update DEERS showing change of status, if eligible\*.
- ✓ 12 month lock in waived if enrolled within 120 day window (90 days before and up to 30 days after actual mobilization date\*)
- ✓ \* **Must meet specific activation or mobilization contingency requirements**



## **Reserve Component Contingency Provision Changes (Continued)**

- ☐ **If sponsor is currently enrolled:**  
Automatically disenrolled.  
Care provided by DOD @ no cost.  
**DO NOT** use TDP - coverage is terminated.
- ☐ **If family currently enrolled:**  
Family coverage stays intact - premiums **reduced**  
60%.  
Premium payments switch to payroll deduction.
- ☐ **New enrollment:** Complete enrollment form and  
include 1<sup>st</sup> month premium of current DEERS  
status.

UNITED CONCORDIA  
TRICARE DENTAL PROGRAM

**When deactivated automatically disenrolled. Must**

# Mobilization of Reserves /

## *When Activated for More than 30 Days*

- ◆ *Members enrolled in TDP*
  - *Automatically disenrolled upon activation and re-enrolled upon deactivation*

- *Family members already enrolled in TDP*

- *Automatically transfer to Active Duty premium rate upon activation and transferred back to*



# **Mobilization of Reserves / Guard *When Activated for More than 30 Days***

**Family members of SELRES & IRR  
members  
who have not enrolled in TDP**

**- may enroll at Active Duty  
premium rate**

**- if they enroll within 30 days of  
mobilization for**

**contingency operation sections  
12302 or 12304 they may disenroll**

UNITED CONCORDIA  
TRICARE DENTAL PROGRAM



# TDP Covered Services & Cost

<u>Services</u>	<u>Cost Share</u> <u>E1-E4</u>	<u>Cost Share</u> <u>E5 and above</u>
Diagnostic & Preventive	0%	0%
Emergency	0%	0%
Basic Restorative & Sealants	20%	20%
Endodontics	30%	40%
Periodontics	30%	40%
Oral Surgery	30%	40%
Prosthodontic & Other Restorative	50%	50%



## TDP Covered Services & Cost Shares (cont.)

<u>Services</u>	<u>Cost Share</u> <u>E1-E4</u>	<u>Cost Share</u> <u>E5 and above</u>
Orthodontics	50%	50%
Anesthesia		
General	40%	40%
IV Sedation	50%	50%
Miscellaneous	50%	50%





# Maximums

- ◆ ***Annual Maximum = \$1200***
  - \* ***Per eligible/enrolled member***
  - \* ***Does not accrue or rollover***
  - \* ***No transfer between family members***
  - \* ***Benefit year 1 FEB - 31 JAN***

□ ***Lifetime Orthodontic Maximum =***



# Orthodontics High

- ◆ ***Family Members (non-spouse)***
  - ***up to age 23 if enrolled full-time in an accredited college***
  - ***otherwise: up to age 21***
- ***Spouse and SELRES and IRR Members***
  - ***up to age 23***
- ***\$1500 Lifetime Maximum***
- ***Initial payment followed by monthly payments***



# Enrollment

- ***Voluntary Program / Prepaid Dental Plan***
  - ***1st month premium sent to UCCI with enrollment application***
    - ◆ ***UCCI will issue evidence of coverage and a Benefit Booklet***
  - ***UCCI notifies Finance Centers and arrange allotments/***  
***deductions for future months' premiums***
  - ***If no payroll account - UCCI will bill monthly premiums direct.***
  - ***12 month mandatory enrollment commitment***
- ***All Family Members Must Be Enrolled***

**Exceptions:**

***- children under 4 years of age***

***SELVES & IPP enroll separately***

UNITED CONCORDIA

TRICARE DENTAL PROGRAM



# How To Enroll

- ◆ ***Enroll On-Line -  
[www.TRICAREdentalprogram.com](http://www.TRICAREdentalprogram.com)***
- ***FAX Completed Application to 1-888-734-1944***
- ***Complete enrollment application and mail  
(Address on Back of Enrollment Form)***
- ◆ ***Application must be received by the 20th  
of the month  
for coverage to be effective on the 1<sup>st</sup> of  
the following month. Also, first month***



# Premium Payment

*(February 2006 - January 2007)*

## ◆ *Shared Premium      Single* *Family*

- *Selected Reserve Member*

*\$10.51*

- *IRR - Spec Mob Category*

*\$10.51*

- *Active Duty Family or Family      \$10.51*

*\$26.27*

*of Reservist on Active Duty  
orders for more than 30 days*

## □ *Full Premium*

- *IRR - Other than Special*

UNITED CONCORDIA

TRICARE DENTAL PROGRAM

*\$26.27*



# Premium Payment M

□ *Payroll allotment/deduction*

◆ *Direct billing*

- *Send check monthly*

- *Set up to have taken out of  
Visa/MC*

- *Set up to have taken  
electronically from  
checking account*

- *Do quarterly, semi-annual or  
annual  
payments*

UNITED CONCORDIA  
TRICARE DENTAL PROGRAM



# TDP Participating De

- ◆ *Can be located @*  
*[www.TRICAREdentalprogram.com](http://www.TRICAREdentalprogram.com)*
- *or call customer service at 800-866-8499*
- *Call BEFORE scheduling appointment to confirm*  
*practice is still contracted and accepting new patients*
- *Accepts UCCI fee allowance*
- *Collects only cost share*
- *Cannot “balance bill” for covered services*
- *Submits claims*

UNITED CONCORDIA  
TRICARE DENTAL PROGRAM



# **TDP Support & Assistance**

## **Customer Service**

**- (800) 866-8499**

**- Available 24 hours per day - Mon thru Fri**

## **Enrollment and Billing**

**- (888) 622-2256**

**- Available 8 A.M. to 8 P.M. (ET) - Mon thru Fri**

## **Health Benefit Advisors / Dental Benefits Advisors**

**[www.TRICAREdentalprogram.com](http://www.TRICAREdentalprogram.com)**

UNITED CONCORDIA  
TRICARE DENTAL PROGRAM

**- Provider Lists, Enroll on-line, Print**